



2020 INSTITUTE VIRTUAL LEADERSHIP SERIES

SESSION 2

LEADING WITH EMOTIONAL AND COLLECTIVE INTELLIGENCE: KNOWING AND UNDERSTANDING YOURSELF AND OTHERS

September 14 & 15, 2020

9 am – 11 am

Registration fee: \$100

It is not always necessary for effective leaders to have a high Intelligence Quotient (IQ). However, it is necessary for all effective leaders to have a high Emotional Quotient (EQ). Great leaders have successfully developed EQ in such a way that they are able to understand themselves and others in a deep and meaningful way (feelings, emotions, triggers, and responses). Through this understanding, comes the capacity to develop and create Collective Intelligence (CI). We make better decisions when we draw on both our IQ and EQ, and because performance and leadership in any organization are influenced by EQ, it is important as leaders we understand all aspects of EQ. Emotions are abstract feedback mechanisms that can be used like data, if we are aware of them and know how to respond to them.

In this session we will:

- Explore how the various parts of our brain work in connection with our emotions and the human emotional system;
- Increase our awareness of the four dimensions of EQ and the skills necessary to master each dimension;
- Develop an understanding of the three characteristics of emotions;
- Learn how to identify our own feelings, emotions, and triggers, how to discriminate among them, and use that information to inform our thinking, behavior and choices;
- Gain insight into our own personal barriers to emotional awareness and to better regulating our emotions; and
- Harness knowledge about collective intelligence that will help us stay ahead of the curve in the public sector.

Presenters:

Pamela Miller, MMC Institute Director, Miller Management & Consulting Group

Wandzia Rose, CIC, Rose Consulting

Jennifer Woodworth, MMC, District Clerk, Midpeninsula Regional Open Space District



SERIES INFO:

Offered by **Miller Management & Consulting Group**

Pamela Miller, Institute Director, The Master Municipal Clerk and Clerk of the Board Institute

You must register and pay before receiving your Zoom session invitation. All participants must have video capability and be able to fully participate from their location. Certificates of completion will be provided only to those who successfully complete the learning assessment AND have fully participated in the four hours of session time.

There is a 3% credit card processing fee which is non-refundable. Registration closes Friday, September 4, 2020 at 4:00 p.m. No late registrations will be accepted. Space is limited to 48 participants. Cancellations must be received in writing before Monday, September 7, 2020 at 12:00 p.m. in order for refunds to be provided. Any cancellations received after that date will not receive a refund. No credits are given. Priority will be given to CA Clerks working to attain the Master Municipal Clerk or Certified Clerk of the Board designation.